



### When will I receive my bill?

Students will receive monthly eBills to their Anderson University e-mail account on or before the last day of the month. Payments are due the 20<sup>th</sup> of the following month after receiving the bill. Finance charges accrue monthly at 1.5% of the total balance on the student's account.

### What is Nelnet?

AU partners with Nelnet Business Solutions (Nelnet) to improve your student finance experience. Students manage their finances online with a single sign-on through AccessAU. Once logged in, students can see their current balance due, print a bill on demand, set up a payment plan, add authorized users, and manage their refund preference.

### How do I pay my bill?

**Cashier's Window at AU:** Payments can be made on campus Monday through Friday from 9 a.m. – 3:30 p.m. at the Cashier's Window located in the bottom of Decker Hall. The Cashier is closed for Chapel on Tuesday and Thursday from 11 AM – Noon. There is also an overnight deposit slot located below the window for your convenience. Be sure to include your seven-digit student ID on the memo line.

**Mail:** Checks may be mailed to Anderson University, Lockbox D, P.O. Box 11588, Fort Wayne, IN 46859-1588

**Online:** Log into your Access AU Academics account and click on **Account Balance and Payment**. This will open the Nelnet Home page. From there you'll be able to click on **Make a Payment**. There is a small fee (2.85%) if you pay with a credit/debit card, but there's no charge if you pay with an e-check. Just be sure to have your routing and account number.

### How do I set up a payment plan?

Anderson University has partnered with Nelnet to offer students and families the option of making monthly payments. A monthly payment plan allows families to spread all or part of the semester expense over monthly, interest-free payments. There is an enrollment fee of \$60 per semester. Payment methods are through automatic bank payment (ACH) or credit card/debit card. Payments are processed on the 5<sup>th</sup> of each month and are for the duration of one semester.

### When can I set up a payment plan?

As soon as you receive your bill for the semester, you can set up a payment plan. The earlier you set up your plan, the less of a down payment you'll need, so don't delay. To enroll, log into your Access AU

Academics Account and select **Account Balance and Payment**. This will take you over to Nelnet where you'll select **Set up a Payment Plan**.

### When will I receive my refund?

A refund results when you have received aid or otherwise overpaid your student account. If you have a credit balance, your account balance will be negative when you view your student account on AccessAU. Refunds are disbursed weekly and are issued via Nelnet. Typically, the earliest you should expect to receive a refund is the third week of classes.

Students will receive refunds based on the refund preference they have chosen on Nelnet. You can choose to have your refund direct deposited into your current bank account or deposited to a prepaid debit card if you want quick access to your funds without opening a checking account. Otherwise, a check will be mailed to your home address--this is the default if nothing is selected.

### Can my parents get a copy of my bill?

Yes, if someone other than yourself will be making payments or just wants to know what's going on with your account, set them up as an authorized party. They will receive their own log-in information, receive billing updates, and have access to your account information. Go to your Nelnet Home Page and select **Add an Authorized Party**. When signing up, be sure to check the box that says you want to receive billing details. Then you'll receive the monthly eBill that the student receives.

### Why can't I talk to Student Accounts about my son/daughter's account?

Unless the student has added their parents to the FERPA release, they can't receive information on a student account. Students can add their parents by contacting the Registrar's Office and filling out a FERPA release form.

### What is a 1098-T and when will I receive it?

Every January, AU Student Accounts prepares IRS Form 1098-T for all eligible students who were enrolled during the previous tax year. The primary purpose of the form 1098-T is to help students and their families determine if they are eligible to receive two tax credits: the American Opportunity credit and the Lifetime Learning credit.

The 1098-T is mailed to the student's home address no later than January 31st. Students can also access their 1098-T online through their AccessAU account. Select **Student Center** and choose **View 1098-T** from the dropdown menu. Be sure to click the **Go** arrows and then choose the appropriate year.

### Who do I contact with questions about my student account?

Your Student Account representatives are assigned by last name of the student and are happy to talk to you about your student account!

<b>2022-23 Traditional Undergraduate Estimated Cost of Attendance</b>	
<b>Tuition Rates</b>	
1-11 credit hour(s)	\$1,380 per credit hour
12-18 credit hours	\$16,535 per semester
Summer term	\$399 per credit hour
<b>Room Rates</b>	
Standard Residence Halls	\$3,310 per semester
Myers Hall Suites (Restrictions Apply)	\$3,820 per semester
Fair Commons (Restrictions Apply)	\$4,330 per semester
South Campus (Restrictions Apply)	\$4,330 per semester
<b>Meal Plan Costs</b>	
Raven Unlimited	\$2,690 per semester
Raven Value	\$2,400 per semester
Raven On-the-Go ( <i>Juniors, Seniors &amp; Commuters Only</i> )	\$1,250 per semester
Raven Dollars	\$50 minimum
<b>Miscellaneous Fees &amp; Estimated Expenses</b>	
Student Services Fee	\$355 per semester
Student Activities Fee	\$150 per semester
First Year Experience Fee	\$160 per semester
Books & Supplies*	\$1,500 per semester
Transportation*	\$1,000 per semester
Personal Expenses*	\$2,000 per semester
*Estimated expenses; not fixed charges, and will vary by student.	



# ANDERSON UNIVERSITY

Anderson University

Business Office  
1100 East 5th Street  
Anderson, Indiana 46012  
765.641.4001  
studentaccounts@anderson.edu

***SAMPLE E-Bill***

## Statement Activity

Statement Date: **25 Jun 2022**  
Student Name: **Rodney Raven**  
Student ID: **1234567**

Due Date: **24 Jul 2022**  
Total Amount Due: **\$ 10,529.00**

DATE	TERM	DESCRIPTION	CHARGE AMOUNT	CREDIT AMOUNT
Anticipated Aid*	Fall 2022	Fed Unsubsidized Loan 1 - 2022		-\$2,721.00
Anticipated Aid*	Fall 2022	Edwards Scholarship		-\$8,000.00
Anticipated Aid*	Fall 2022	Church Scholarship		- \$750.00
Anticipated Aid*	Fall 2022	AU Matching Church Scholarship		- \$750.00
06/25/2022	Fall 2022	Tuition	\$16,535.00	
06/25/2022	Fall 2022	Student Services Fee	\$355.00	
06/25/2022	Fall 2022	Standard Room	\$3,310.00	
06/25/2022	Fall 2022	Student Activities Fee	\$150.00	
06/25/2022	Fall 2022	Raven Value	\$2,400.00	

### Important Information

**PAST DUE AMOUNTS ARE SUBJECT TO A FINANCE CHARGE OF 2% (24% APR).**

For questions regarding your student account, please contact the Business Office at 765-641-4001 or [studentaccounts@anderson.edu](mailto:studentaccounts@anderson.edu).

For questions regarding your financial aid and scholarships, please contact the Student Accounts office at 765-641-4001 or [studentaccounts@anderson.edu](mailto:studentaccounts@anderson.edu).

# Tuition Smarter.

## Monthly payments to fit your life.

Your school partners with Nelnet Campus Commerce to let you pay your tuition and fees over time, making college more affordable.



**Convenient**



**Secure**



**Affordable**

### Payment Methods

- Automatic bank payment (ACH)
- Credit card/debit card

Payments are processed on the 5th of each month and will continue until the balance is paid in full.

### Cost to Participate

- \$60 enrollment fee per semester
- Nonrefundable returned payment fee if a payment is returned

### Simple Steps to Enroll

- Log into AccessAU Academics, [accessau.anderson.edu](https://accessau.anderson.edu)
- Click "Account Balance and Payment" tile
- Create a 4-digit PIN (for first-time users)
- Click "Set up a Payment Plan"

### Target Dates to Enroll By:

#### Fall 2022

- Payment plan available on June 22, 2022
- Payment plan closes on Nov. 25, 2022

#### Spring 2023

- Payment plan available on Dec. 7, 2022
- Payment plan closes on April 24, 2023

#### Summer 2023

- Payment plan available on March 23, 2023
- Payment plan closes on June 23, 2023

All down payments will process immediately.

**Please note: We recommend using Firefox or Chrome web browser. The Safari browser is not compatible with Nelnet. Also, ensure that pop-ups are allowed by your browser.**