

Important Information

Before you get your ID cards

If you need to see your doctor or fill a prescription before you receive your medical or prescription ID cards, provide the following information to your provider:

o Medical (Highmark Blue Cross Blue Shield®)

- GuideStone group number: CQM363
- Member number: (your Social Security number)
- Benefit questions: 1-866-472-0924
- Hospital or facility admissions: 1-800-452-8507
- Claims address:

P.O. Box 1210

Pittsburgh, PA 15230-1210

o Prescription Drugs (Express Scripts)

- Member Services: 1-800-555-3432
- GuideStone group number: ABSBC01
- Optional: Visit www.Express-Scripts.com, create your online account and print a temporary ID card.

» Remember to notify your employer immediately if you have any changes in your personal contact information.

» Pre-existing conditions

If you have fewer than 12 months employment with this employer, you will receive a request from GuideStone for a *Certificate of Creditable Coverage*. A *Certificate of Creditable Coverage* is a document to you from your prior carrier that provides evidence that you had previous medical coverage. If we do not receive the copy of the certificate, you or your dependents age 19 or older may be subject to a 12-month pre-existing condition limitation if pre-existing conditions exist.

This information only highlights the depth of coverage and benefits you can receive when you protect yourself with GuideStone Financial Resources. Limitations and exclusions apply. This material is a general summary of the plans. The official plan documents and contracts set forth the eligibility rules, limitations, exclusions and benefits. These alone govern and control the actual operation of the plan. In the event of a conflict with the description in this material, the terms of the official plan documents and contracts will control. GuideStone Financial Resources of the Southern Baptist Convention reserves the right to change or cancel these programs at any time. This material does not imply an employment contract or guarantee of benefits. Medical underwriting could be required.