**Mark E. Tor**

1100 East Fifth Street, Anderson, IN 46012 765.641.4196 • career@anderson.edu

**SKILLS & QUALIFICATIONS**

* Creatively resourceful; amiable team member
* Innovative; development-oriented
* Effective written and verbal communicator
* Attentive to detail; mindful of work quality

**EXPERIENCE**

**Payless Supermarket** Anderson, IN

*Cashier* Summer 2013, 2014

* Collaborated in the creation of an outstanding customer experience through exceptional service, encouraging customer retention
* Established and maintained a working knowledge of products sold, permitting appropriate product suggestions and responses to customer inquiries
* Processed customer transactions through the check lane swiftly, accurately, and efficiently in order to maintain a prompt and pleasant customer experience

**Kohl’s** Anderson, IN

*Merchandising Associate* Summer 2012, 2013

* Replenished merchandise from the stockroom to the sales floor in a well-timed manner according to merchandising plan guidelines provided by manager
* Collaborated in the performance of sales floor and stockroom inventory, maintaining accurate records for use and analysis by manager
* Developed and maintained a familiarity with departmental products, allowing for informed and appropriate customer interaction

**EDUCATION & HONORS**

**Anderson University -** Anderson, IN May 2015

*Bachelor of Arts, Marketing* GPA: 3.8/4.0

Minor: Communications

* Dean’s List (3 semesters)
* Academic Honors Competitive Scholarship (All semesters)
* Lilly Endowment Community Scholarship (All semesters)
* Delta Mu Delta (International Honor Society in Business)

**CAMPUS & COMMUNITY INVOLVEMENT**

* *Member,* **Alacritas Social Service Club** (2015-Present)
* *Member,* **Raven Input Board** (2014-Present)
* *Tutor*, **Eastside Elementary School** (2013-2014)
* *Volunteer*, **The Christian Center** (2012-2014)
* *Volunteer*, **Big Brothers Big Sisters of America** (2012-2014)